



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
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1st May 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/04/14.

You requested the following information:

I am writing under the Freedom of Information Act 2000 and would like the following information provided:

- i) A list of the number of the number of times an ambulance has been called to an immigration detention centre, within your ambulance service, to attend to a detainee in the last 2 years.**
- ii) A list of the number of the number of times an ambulance has been called to an immigration detention centre, within your ambulance service, to attend to a detainee in the last 2 years and the ambulance was subsequently turned away.**
- iii) Date, response times, category, outcomes for the call.**
- iv) Summary details for the call.**

Could the difference between i) and ii) be clearly shown in the data and the data provided in a excel format.

Please see the attached spreadsheet which shows the responses made to Brook House and Tinsley House which are based near Gatwick Airport and the responses made to Dover Immigration Removal Centre for the last two financial years. The spreadsheet shows the response date, time, category of call and the problem nature of the call. We cannot provide details on outcomes as we do not hold this information. We are unable to provide information on the number of times an ambulance was turned away when responding to a call at any of the above locations as we do not hold this information. While we are able provide details of the number of times a patient may not be conveyed to hospital as a result of our attendance, we would not be able to give details as to the

reasons why as this would require us to look at every incident to obtain the reasons for non-conveyance.

Please also be aware that these figures include responses to all patients at the above locations i.e. detainees and staff at the centres.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust